

Electronic Acknowledgement Receipt

EFS ID:	3663093
Application Number:	10735099
International Application Number:	
Confirmation Number:	1596
Title of Invention:	Workforce planning system incorporating historic call-center related data
First Named Inventor/Applicant Name:	Jane Smith Parker
Customer Number:	38823
Filer:	Charles W. Griggers/Theresa James
Filer Authorized By:	Charles W. Griggers
Attorney Docket Number:	190250-1710
Receipt Date:	23-JUL-2008
Filing Date:	12-DEC-2003
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Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$ 630
RAM confirmation Number	1282
Deposit Account	200778
Authorized User	GRIGGERS,CHARLES W.

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Extension of Time	00750150.PDF	99609 897157ad853663dc38f5d4d8301190bba c00637a3	no	1

Warnings:**Information:**

2	Appeal Brief Filed	00750152.PDF	148987 c63108c72976de88d77416803378015 852a096	no	22
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Warnings:**Information:**

3	Fee Worksheet (PTO-06)	fee-info.pdf	8345 dd7e1c00672c0cb0a68129533107b0a06 90eb0918	no	2
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Warnings:**Information:****Total Files Size (in bytes):**

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.